

WATER CORPORATION — WATER PIPES — INGLEWOOD

1278. Hon Dr STEVE THOMAS to the minister representing the Minister for Water:

I refer to the Water Corporation's upgrade of pipes along Beaufort Street, Inglewood, between Central Avenue and Dundas Road, which commenced on 21 August 2022 and, according to the information given to businesses in the area, was due to finish within six weeks.

- (1) When will this project be completed and how long will it actually take?
- (2) How has Water Corporation measured the financial impact of the road and sidewalk closures associated with the upgrades on businesses located in the work area?
- (3) What has been the cost to those business owners?
- (4) How has the Water Corporation or the government communicated or negotiated with those affected businesses?
- (5) What is the result of any negotiations?

Hon ALANNAH MacTIERNAN replied:

I thank the member for the question. I am well aware of this project, and —

Hon Dr Steve Thomas: It's your old stomping ground, isn't it?

Hon ALANNAH MacTIERNAN: That is right, just near where my office used to be. The Minister for Water has provided the following answer.

- (1) This project was completed on 15 November 2022, except for final reinstatement works, which are progressing.
- (2)–(3) Consistent with other iterations of the Pipes for Perth program, Water Corporation offers impacted businesses the opportunity to apply for ex gratia payments for loss of trade. Whilst there is no legal requirement to do so, the loss adjustment process is a part of Water Corporation's commitment to proactively engage with its customers on potentially impactful works. To date, no formal applications have been received and therefore Water Corporation is unable to estimate the total financial impact.
- (4) Water Corporation has been proactively communicating with impacted businesses throughout the duration of the project, including prior to the commencement of works. The community has been engaged through face-to-face meetings, the establishment of a community working group, a project website and regular email updates. A dedicated community liaison officer was also based onsite to assist and meet with businesses. A range of meetings have been carried out in person with businesses to discuss future loss of business claims.
- (5) No loss-of-business claims have been submitted by businesses as yet.